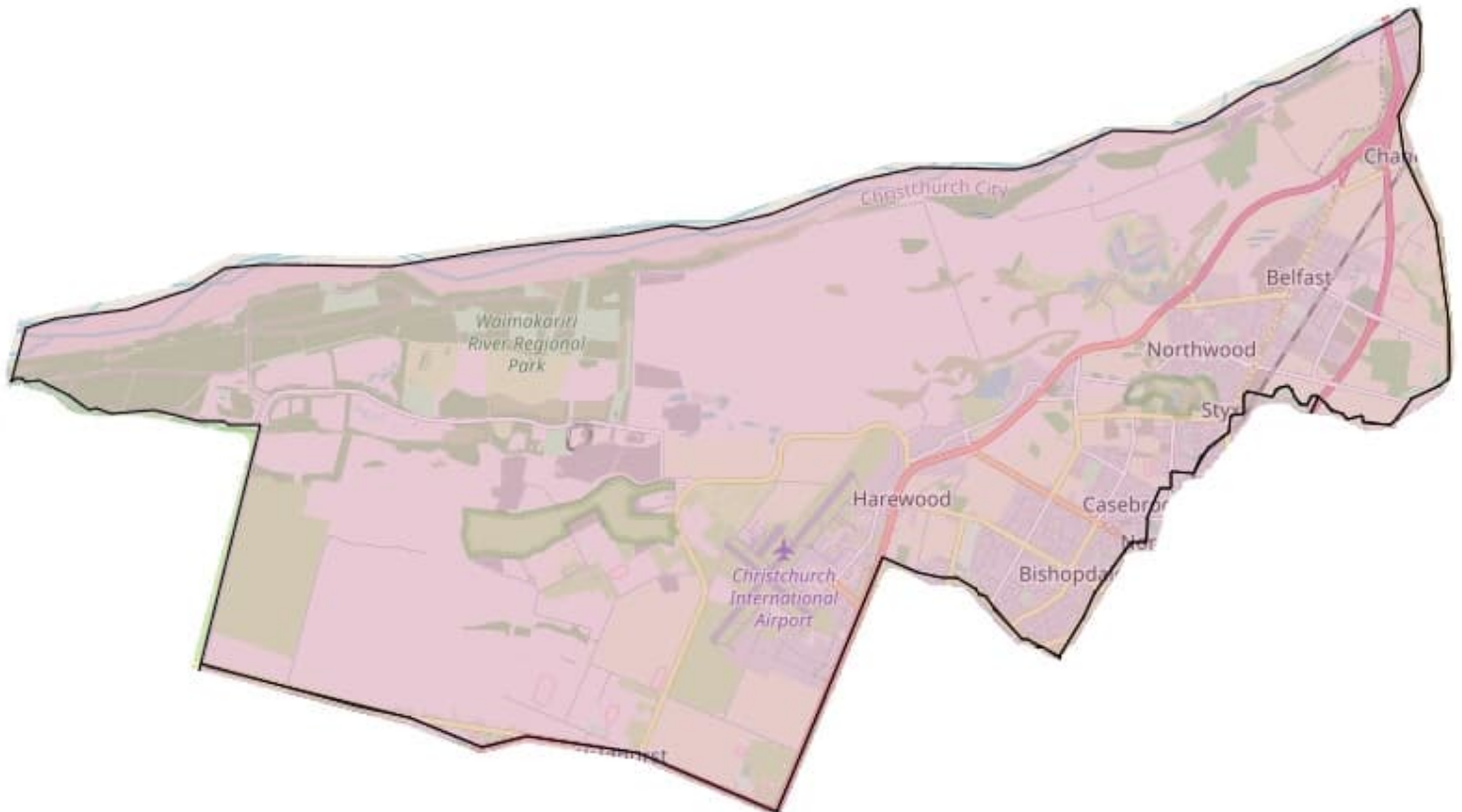


HAREWOOD WARD PROFILE

February 2023



The Harewood Ward includes the suburbs of Bishopdale, Harewood, Northwood, Belfast and portions of both Casebrook and Yaldhurst.

It is a large geographical area and a major transport hub for Christchurch and the South Island. State Highway One runs through the middle of the ward and the Christchurch International Airport is located in it. Because of the close proximity to the airport and State Highway One the Harewood Ward is also home to many freight and other industrial businesses and tourist attractions such as Orana Park, Willowbank Wildlife Reserve and the International Antarctic Centre.

It also has many natural features with Wetlands and native vegetation, including the Waimakariri River Regional Park, The Groyne, Styx Mill Conservation Reserve and Lake Roto Kohatu. Lake Roto Kohatu is the only freshwater lake area in Christchurch and is well utilised by businesses and community alike. McLeans Island is another key place in the ward providing a large number of recreational spaces and activities. Many people also know Bishopdale Park but often call it the Elephant Park because of the Elephant slide at the playground.

Compiled by the Community Support and Partnerships Unit

Facts and figures

Demographic Summary (2018 Census Data)

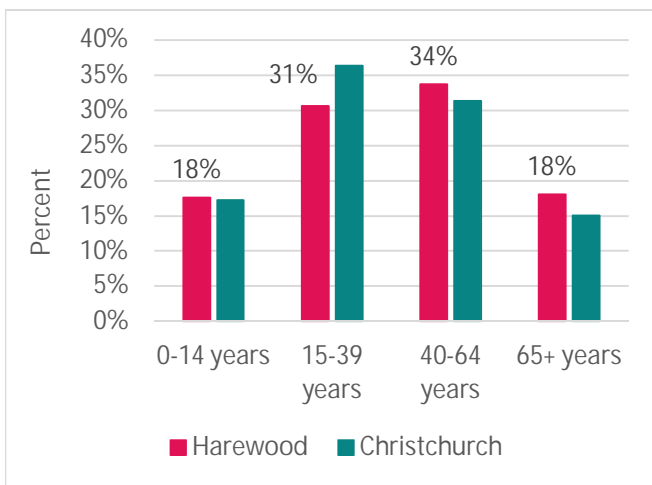
Population

The population within the Harewood Ward boundary is: 24,381

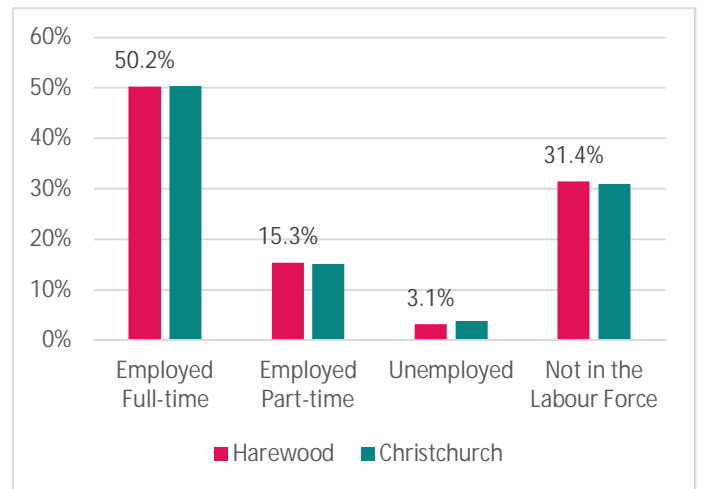


Number of Occupied Private Dwellings: 9,186

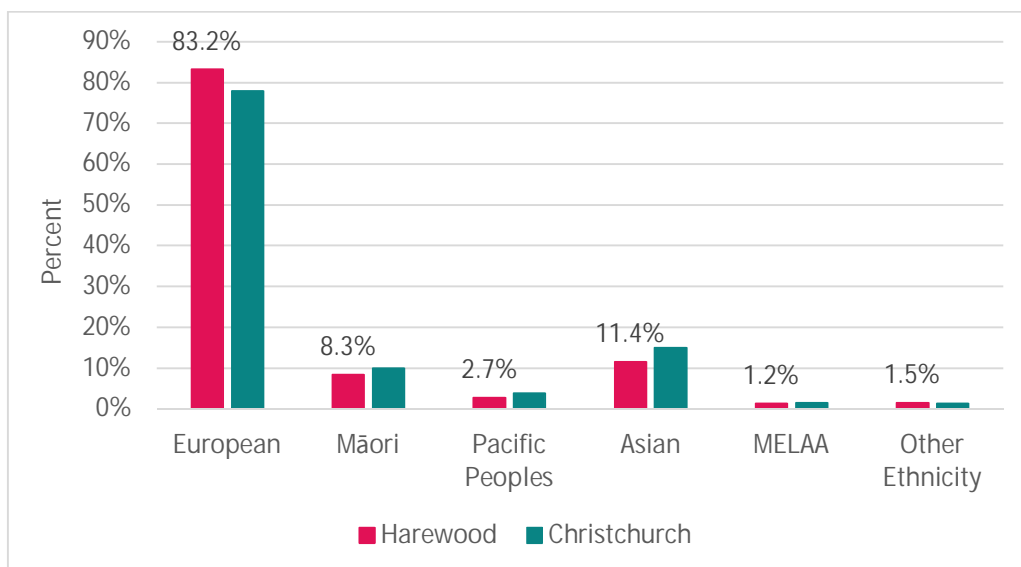
AGE



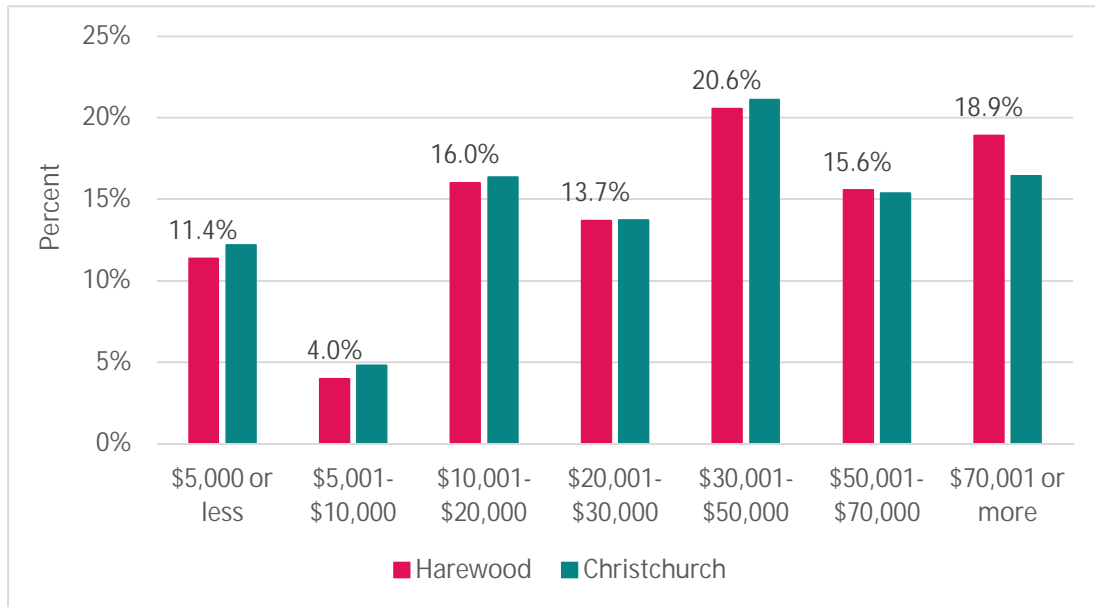
WORK AND LABOURFORCE STATUS



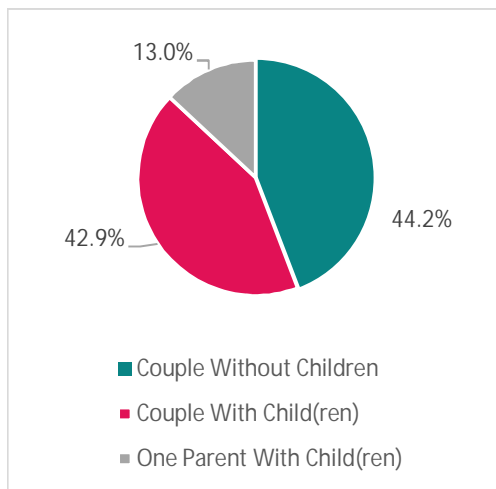
ETHNICITY



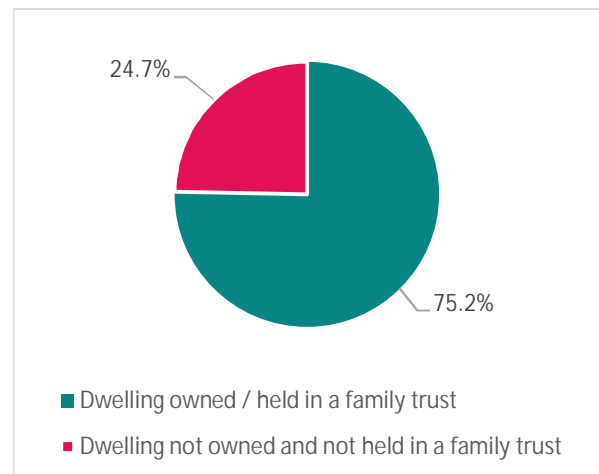
PERSONAL INCOME



FAMILY TYPE



TENURE OF HOUSEHOLDS



Facilities and Amenities

- 1 Council library: Ōrauwhata Bishopdale Library
- 1 Council Community Centre: Bishopdale
- 4 Council owned social housing complexes with a total of 36 units
- 3 shopping centres: Bishopdale Mall, Spitfire Square (airport), Northwood Supa Centre
- 9 schools: 6 Primary - Belfast, Bishopdale, Cotswold, Harewood, Isleworth, Yaldhurst Model ; 2 Intermediate - Breens, Casebrook; 1 Primary/Middle school (Year 1-10) - Emmanuel Christian
- 1 charity hospital: Canterbury Charity Hospital
- Approximately 2,763 businesses employing 16,235 people (Feb 2021)
- Major sport and recreation amenities include: McLeans Island, Christchurch Football Academy, The Groyne, Lake Roto Kohatu, Nunweek Park, Bishopdale Park

Socio-economic Deprivation

The aim of the NZ deprivation index research programme is to develop indexes of socioeconomic deprivation for New Zealand, to support and inform:

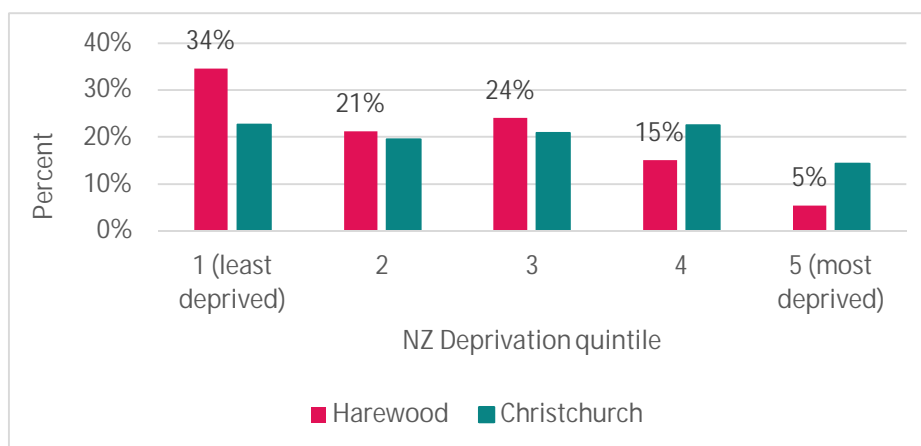
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many researchers use the indexes to describe the relationship between socioeconomic deprivation and health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the least deprived scores. 10 represents the areas with the most deprived scores.

- Relative to the rest of Christchurch City, the Harewood ward residents were living in less deprived areas overall.
- In Harewood ward, around 5 per cent of this ward's population lived in the 'most deprived' areas (i.e. deciles 9 and 10), compared with 14 per cent of all of Christchurch City's population.
- Around 34 per cent of this ward's population lived in the 'least deprived' areas (i.e. deciles 1 and 2), compared with 23 per cent of all of Christchurch City's population.

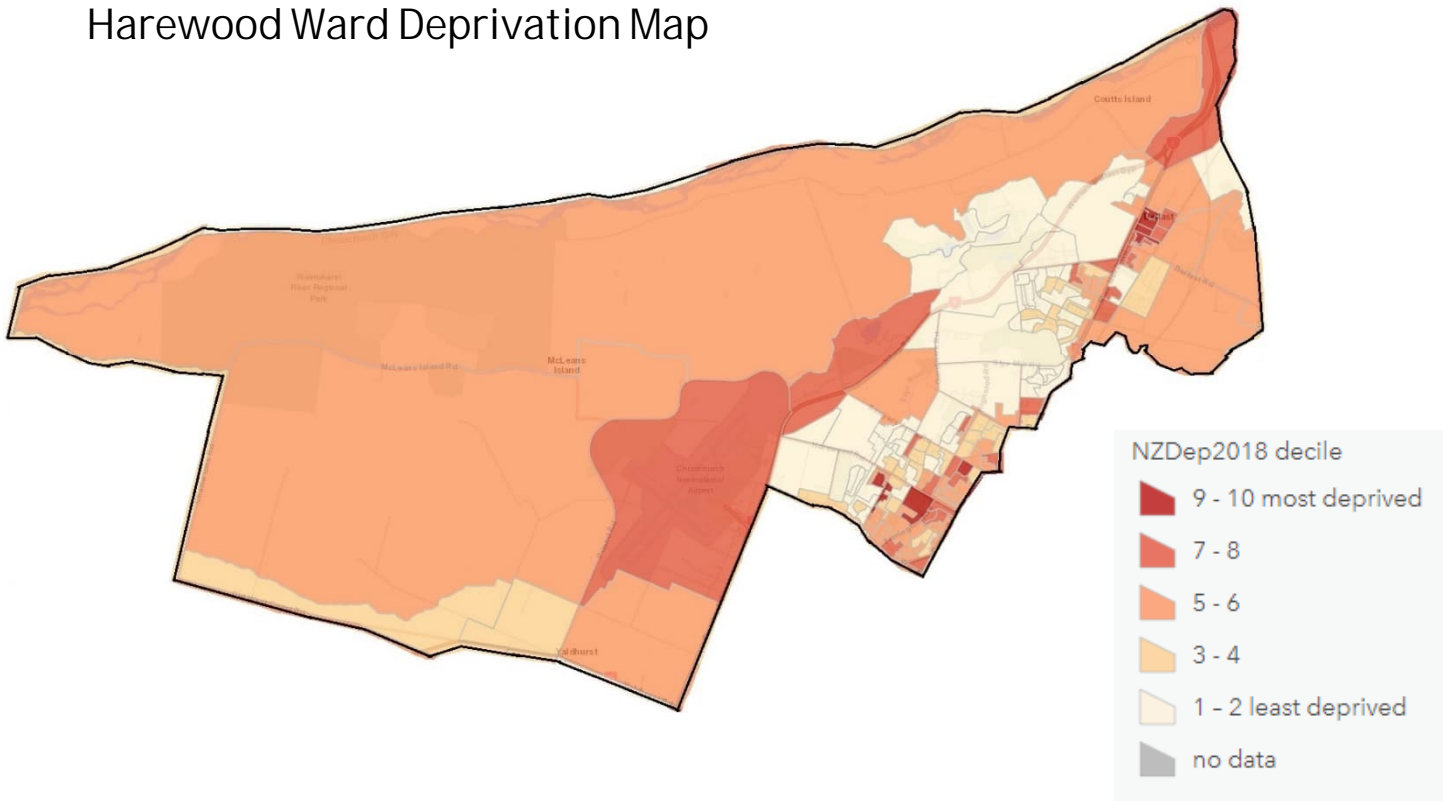


For more information and to view the full NZ Deprivation map visit:

<http://www.ehinz.ac.nz/indicators/population-vulnerability/socioeconomic-deprivation-profile/>

(Massey University)

Harewood Ward Deprivation Map



The Harewood Ward area is relatively well off compared to the city as a whole with half of the area (53%) being rated as a deprivation level of 1 - 4 meaning less deprived. The highest level of deprivation (9-10) is concentrated in the suburb of Bishopdale where the Council has 78 social housing units.

The Bishopdale community have been connecting and looking to regenerate Bishopdale with a particular focus on the Bishopdale Mall area which has an active Business Centre Association. They have completed village green and mural and will soon have another mural underway and the public toilets in the mall are also on their radar.

Income earner levels across the ward pretty much tend to match those of the city levels but historically have had a few more people earning over \$70,000 compared with citywide. Some suburbs have higher average incomes and this is often related to the age of the income earner suggesting a higher level of employment e.g. Clearwater.

Many of the homes have some form of ownership in part or are fully owned privately. According to 2018 Census statistics, approximately 75 percent of homes are either owned or held in a Family Trust.

In February 2022, according to the Tenancy Services Website, the average market price of a rental property in the suburb of Harewood dropped from \$568 to \$530 and in the high deprivation area of Bishopdale increased to \$480 per week.

As of February 2023 prices have gone up again in Harewood with the average market price of a rental property in the suburb being \$585. In the high deprivation area of Bishopdale this has increased to \$520 per week. This reflects the trend of lower socio economic areas having the greatest percentage increase in median house values.

More of the Belfast area has been added to the Harewood ward and by comparison the median house rental there is \$540 per week, reflecting on the area as a middle of the range deprivation area (5-6).

Community Infrastructure



There are two focused Community development/support organisation in the area, the Bishopdale Community Trust and Belfast Community Network. The Bishopdale Community Trust runs Sundbye House which provides a range of services with a particular focus on elderly needs and produces community newsletter. Sundbye House is located in the high deprivation area of Bishopdale. The Belfast Community Network is a key community organisation in Belfast connecting and supporting other organisations and providing support and activities for youth and older adults and currently runs the OSCAR programme next door to Belfast School.

The Council owned Bishopdale Library and Community Centre was built following the earthquakes in 2010 and 2011 and is well utilised by the community as central gathering places to meet and interact with other people.

There are a vast number of sport and recreation groups, schools and faith based organisations (nearly 80) that are spread across the area. There are also many community owned facilities associated with these organisations providing numerous places to gather, social connections and healthy activities. With COVID restrictions larger gatherings could not be held and the popular Community event, "Celebrate Bishopdale" was unable to be held in 2021 but did happen in 2022, with a good sized crowd even with a postponement date due to rain.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Livable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: <https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework>

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

Geographically the Harewood ward is one of the largest wards and has around 19,000 people in the Harewood ward with the main ethnicity being European.

The population are concentrated on the eastern side of the ward. This concentration of people in one area gives community connection by proximity. The rest of the area provides places and spaces in the community for many options, opportunities and activities and businesses in the Harewood Ward. This enables the community to gather, to meet and share interests and to engage in healthy activities and recreation within the community.

The community will rally and respond to Council decisions that are important to them to get their voices heard, taking opportunities to be involved in the process. The Wheels to Wings cycle project in 2022 saw the largest number of submissions from the community, offering their feedback on the concept plans.

The suburb of Bishopdale which is an area of high deprivation has seen the development of a community project group, supported by Council staff and the Waimāero/Fendalton-Waimairi-Harewood Community Board, looking at ways to regenerate the area. Initially they have been focusing on the Bishopdale Mall and associated spaces. With the support of volunteers and great local sponsorship the group created a village green area by the mall with seating and activities. It has a community mural painted by a local artist and additional panel artwork contributed by local schools. The mural came second in an Australasian Community Mural Competition run by Rezene Paint and the area has people using it every day and has given it a great lift. The project group which has members from the Business Centre Association, The Bishopdale Community Trust and Enliven Bishopdale Group, are now turning their attention to the public toilet block in the mall and hope to have redesigned and refreshed these in 2023 in partnership with the CCC and City Care. Work has been delayed by Covid again but a new mural project has been included and will get underway before the toilet block refresher, set to begin in March 2023.

The Bishopdale Community Trust is a community organisation that operates a community House, Sundbye House. It operates as a drop in place offering activities such as Coffee and friendship, Card making, games, walking groups, Craft group, Social housie, Community lunch, yoga and a Book and jigsaw library. They also maintain the Bishopdale directory which provides local information on activities and groups in the area and produce the Bishopdale bulletin quarterly which is a community newsletter.

The YMCA Bishopdale Recreation Centre at the Bishopdale mall is well utilised providing recreational opportunities for all ages including afterschool activities for youth and an early learning centre.

Celebrate Bishopdale is an annual community event that was established by the Fendalton/Waimairi Community Board in 2013 after local residents wanted to see a fun, family event in the area. The aim of the event is to celebrate living in Bishopdale and to come together as a community. The event is held at Bishopdale Park on Harewood Road and has large attendance numbers each year. Unfortunately COVID restrictions saw the cancellation of the event in 2021 and in 2022 bad weather postponed the event to the following day. A good crowd still attended and planning is underway for the 2023 event.

Livable City

The Harewood Ward being such a vast area with the airport and State Highway One running through it means it is a unique combination of three parts; an industrial area, a residential area and lots of natural space and parks throughout.

There are three shopping malls in the area. Spitfire Square which is Christchurch Airport's very own retail precinct, located just a few minutes from the terminal with a wide range of shops, services and eateries on offer. Bishopdale Mall and Northwood Supa Centre. Additionally there are smaller shopping centres dotted around the ward.

The Harewood area is home to many unique tourist places of interest and business including Orana Park (New Zealand's only open range zoo), Willowbank Wildlife Reserve (Wildlife park and nature reserve) and The Antarctic Centre.

There are four parks in the residential area being Bishopdale, Nunweek, Grant Armstrong and Sheldon Park. Bishopdale Park is also known colloquially as the elephant park for the iconic children's slide that has been there for many years. It has a flying fox, climbing spaces and a junior to intermediate grade Skate Park next door. The park is well used by the community and known across the city. Sheldon Park is home to a variety of sporting clubs and the Belfast Community Network and is next to Belfast School. It is a main point of community connection and gathering.

Nunweek Park is a large (20 Hectare) sports park with hockey, rugby, soccer and cricket fields. It is the home of Canterbury Hockey, has a playground, toilet and off street parking. Grant Armstrong Park is a local sports park with junior rugby fields.

Also in the area is McLeans Island which is a natural recreation and leisure destination which includes: golf, shooting, horse riding, vintage cars, steam and machinery clubs, paintball, tank rides and Orana Wildlife Park. Many of the recreation and interest groups based at McLean's Island bring people from across the city in to the area.

There are a good range of housing options across the area from social housing to private and investment properties. There are 178 Kāinga Ora (formerly Housing New Zealand Corporation) owned properties in this area. The Council has 78 housing units all in the suburb of Bishopdale in four locations, Mooray Avenue, Palliser Place, the corner of Raleigh and Newmark Streets and Veronica Place. Belfast is undergoing large development with a new school site and housing underway.

Healthy Environment

The Harewood Ward has many natural features with Wetlands and native vegetation, including:

- Part of the Waimakariri River Regional Park - The park covers 15,000 hectares of river and river's edge land and is broken in to several park areas that cater for activities ranging from mountain biking, picnicking, horse riding, walking, gamebird hunting, fishing and more. The McLeans Forest is the parks area in the Harewood Ward and the McLeans Island recreation destination is part of this.
- The Groynes has become a great place for a family day out. There are lots of walking tracks, fishing spots, picnic areas and a large dog exercise park. Schools use the area for educating children on what to do if you falling a river and how to cross on etc. The Groynes gets its name from the large concrete filled wool sack blocks called Groynes that were placed in the Ōtukaikino Creek during the 1930s. The

Groynes were used to separate the creek from the main branch of the Waimakariri River for flood protection. Being prone to flooding in the area, native vegetation was reducing then farming and urban development caused indigenous flora to all but disappear from the area. Subsequently the water quality decreased significantly as well. Since the early 2000s there have been efforts made to restore the Ōtukaikino River that runs through the Groynes, remove the pest plants from the lakes and increase native plantings.

- Styx Mill Conservation Reserve is a large reserve following a natural river corridor. It has a dog walking area, people walks and picnic spaces and is conveniently located in an urban area. The wetland walk has light gravel accessible paths and takes you around a lake with picnic tables for stopping to take in the view.
- Roto Kohatu Reserve is made up of two freshwater lakes Tahī and Rua. The reserve is a popular place for a range of outdoor activities including walking, swimming and kayaking. It is one of the region's top fresh water sites. It's safe, sheltered and getting more popular with water sports user groups and the public. In February 2022 the Council prepared draft plans to help manage and plan the development of the reserve while protecting it due to the demand for space in, around and on the lake.

Prosperous Economy

As at February 2021, the Harewood Ward had approximately 2,763 businesses employing 16,235 people. Out of those 2,763 businesses, the top six industry types (in order) are as follows:

1. Rental, Hiring and Real Estate Services
2. Construction
3. Professional, Scientific and Technical Services
4. Financial and Insurance Services
5. Retail Trade
6. Transport, Postal and Warehousing

The Harewood Ward is home to the Bishopdale Mall and Northwood Supa Centa on Main North Road.

According to 2018 Census data, 50 percent of people aged over 15 years were in full-time employment and 30 percent in receipt of NZ Superannuation. 22.4 percent of people in the ward were self-employed or worked in a business that they owned.

The next Census is due to take place in 2023. While this will give us an accurate picture of the situation in terms of employment and businesses as we economically look to get back on track, it may not show the true impact of Covid on businesses. Covid had the biggest negative impact on business in 2020.

Current Community Issues

Issue	Progress to date / outcomes
<p>The impact of COVID19 on sporting clubs ability to raise funds through traditional methods, sausage sizzle, pub charities, bar takings, membership subscriptions has meant many have taken a reduction in income.</p>	<p><u>February 2021</u></p> <p>The Community Board through grant funding have been able to offer support to sports clubs by contributing towards projects they may normally have been able to fund themselves. Clubs have considered amalgamation and explored other ways of operating in the COVID environment.</p> <p><u>February 2022</u></p> <p>The Community Board continues to provide support through grant funding. The on again off again nature of operating in Pandemic conditions has seen many sports and clubs adapt reasonably well due to the frequency of the impacts of changing movement in the community and government regulations. The biggest impact is now when numbers are limited so larger gatherings, tournaments and opportunities for fundraising are still impacted.</p> <p><u>February 2023</u></p> <p>Many clubs and sporting organisations are up and running and sourcing traditional fundraising activities and events. Some have taken the time to reevaluate where they are at and do things a little differently. The demand for funding will still be high. Driven by the need for funds to continue operations more sports organisations tapped into traditional funding sources predominantly used by welfare and support agencies or special support funds. They are looking to continue this and some are reaching further out into their communities to look for ways of getting more community involvement and resources and partnerships.</p>
<p>Struggling small businesses and a lack of tourists to support tourist and hospitality industry</p>	<p><u>February 2021</u></p> <p>Financial support is available through Central Government for individuals and families, businesses and communities and clubs.</p> <p><u>February 2022</u></p> <p>Financial support is now available through Central Government for tourism and hospitality along with other businesses. Omicron is expected to reach a peak on March and once here in greater numbers the expectation is that more and more borders will be reopened and tourists will start to come back. Christchurch is seen as the gateway to the South Island via the Airport. Restrictions being reduced on travel and increasing freight flights is key to supporting well beyond the ward.</p>

Issue	Progress to date / outcomes
<p>Cont...</p>	<p><u>February 2023</u></p> <p>With the Governments Covid wage subsidy many small businesses that would have failed were able to get through the COVID impact. Businesses are starting to recover and tourists are starting to come back in droves in spite of higher air fares and the increased cost of living. Hospitality and larger activities are not yet back to pre Covid numbers and patrons spending as much but are financially better off than previous years.</p>
<p>Larger movements in the workforce due to COVID19 impacts of business closures and resignations resulting in increased demand for retraining and increased demand on social services and including people not used to using support services.</p>	<p><u>February 2021</u></p> <p>Community groups have adapted and increased support services to those in need or newly in need responding as best they can. The Community Board continue to support these organisations with grant funding to enable them to provide these services and meet the increased need.</p> <p>In addition to local community support Central Government has provided opportunities for financial support and retraining.</p> <p><u>February 2022</u></p> <p>Retraining is still being sought by higher than usual numbers but there was a noticeable surge in people resigning positions to make career changes rather than predominantly from being made redundant.</p> <p>Social Service Support agencies are again seeing an increased demand for financial support, social services help and from their food banks. In the initial OMICRON phase of COVID people are not going out as much. Businesses are continuing to restructure and the Government have financial support packages in place. Hospitality and tourism are amongst the hardest hit industries.</p> <p>The Community Board continue to support community organisations with grant funding to enable them to provide services and meet increased need. They also advocate for change and support at a political level.</p> <p><u>February 2023</u></p> <p>The workforce is a bit more settled with less vocational changes but the increase in the cost of living and inflation have had flow on effects to households with more financial pressure.</p> <p>Social Service Support agencies are seeing more people presenting with anxiety and mental health issues. Council staff are providing organisations with training in areas of need as they identify them and opportunities to connect with specific community supports for the various types of issues people are presenting with e.g. addiction, suicide</p>

Issue	Progress to date / outcomes
<p>Social Isolation, particularly of the elderly</p>	<p><u>February 2021</u></p> <p>With funding support from the Community Board, The Bishopdale Community Trust provide a variety of activities for older adults and others isolated in the Bishopdale area.</p> <p><u>February 2022</u></p> <p>With funding support from the Community Board, The Bishopdale Community Trust provide a variety of activities for older adults and others isolated in the Bishopdale area.</p> <p><u>February 2023</u></p> <p>With ongoing funding support from the Community Board, The Bishopdale Community Trust and Belfast Community Network will provide a variety of activities for older adults and others isolated in the Bishopdale and Belfast areas.</p>
<p>Mental Health issues increasing</p>	<p><u>February 2021</u></p> <p>Community groups are providing support services where they can. More courses on wellbeing, suicide prevention/support. The Community Board continue to support these organisations with grant funding to enable them to provide these services and meet the increased need.</p> <p><u>February 2022</u></p> <p>With feedback from key community groups and organisations in the Fendalton-Waimairi-Harewood area an initial focus of Council staff is on supporting these organisations in dealing with and recognising their own wellbeing issues and those of their participants. Looking at supports available in the mental health system and courses in wellbeing and de-escalating issues are included.</p> <p><u>February 2023</u></p> <p>This is still an increasing issue anecdotally presenting itself more in the community and incidence in the home. The support offered by Fendalton-Waimairi-Harewood area, Council staff has been received well and is being further developed in conjunction with groups to meet their needs. A couple of "Hui" events are scheduled to be held in 2023 with follow up support around funding and Mental Health support agency connections.</p>

Issue	Progress to date / outcomes
<p>Bishopdale Village Mall and surrounding area regeneration</p>	<p><u>February 2021</u></p> <p>The Bishopdale Mall Village Green area has been the first visible step in the regeneration of the area and has been undertaken in a partnership approach between the Business Association, Community Groups, Community Board and Council staff. More will be considered and planned due to the success of this "first step."</p> <p><u>February 2022</u></p> <p>The Public Toilet Facilities in the Bishopdale Village Mall are the next project the regeneration group are undertaking. Planning, consultation and project partners have been undertaken with physical first steps due to start in March 2022 to make the toilet block more welcoming and interesting.</p> <p><u>February 2023</u></p> <p>The toilet block design was shown at Celebrate Bishopdale 2022 and the community wanted a natural theme for the design. The impacts of Covid saw artists and resources not able to come on board in the time previously planned. The new timeframe is 2023 in partnership with the CCC and City Care. While work has been delayed again this has allowed a new mural project to be included and this will get underway before the toilet block refresher, set to begin in March 2023.</p>
<p>Waterbodies and unique landscapes and indigenous biodiversity of reduced quality.</p>	<p><u>February 2021</u></p> <p>The Council and Community Board support the Community Outcome of increasing water quality and valuing landscapes and indigenous biodiversity responsibly and sustainably. As part of this the Community Board support community groups in replanting projects and waterways projects with funding and staff connections.</p> <p><u>February 2022</u></p> <p>As above.</p> <p><u>February 2023</u></p> <p>As above.</p>
<p>Wheels to Wings – Papanui ki Waiwhetū Major Cycleway</p>	<p><u>February 2021</u></p> <p>This proposed major cycleway is looking to connect local cycling in the suburbs of Harewood and Bishopdale (in the Harewood Ward) to destinations including schools, shops, businesses and recreational facilities and connecting to other cycling facilities across the city. Many people have made submissions, offering their feedback on the concept plans.</p>

Issue	Progress to date / outcomes
<p>Cont...</p>	<p><u>February 2022</u></p> <p>The submissions and planning of the cycleway continues to create discussion in the community and be a key topic for Community Board members in their advocacy role.</p> <p>Nearly 70 design changes were made from more than 1300 submissions received. The revised plans were made public in October 2021 and a further 86 submission received from this. A hearings panel are meeting in February 2022 to consider all feedback and a revised plan. The plan then needs to be approved by the Council to progress.</p> <p><u>February 2023</u></p> <p>The final design has been approved by Council and funding is allocated in the 2021-31 Long Term Plan.</p>
<p>Community leaders and workers are tired and overwhelmed. As a result of the constantly changing COVID 19 environment and working hard to ensure that they can continue business as usual, operating safely and within the COVID 19 Framework.</p>	<p><u>February 2022</u></p> <p>With feedback from key community groups and organisations in the Fendalton-Waimairi-Harewood area, Council staff are putting together a series of training/support/education topics in 2022 to help support community organisations, leaders and workers through this challenging time.</p> <p><u>February 2023</u></p> <p>Organisations are open again and have reinvented themselves, streamlined or gone back to business as usual. We have had a few staff changes in organisations but not organisations closing themselves. The support offered by Fendalton-Waimairi-Harewood area staff continues to be received well with regards to training and development and advice and support. Many are also looking at their strategic plans and reviewing operations and budgets.</p>
<p>Increasing Crime – Increasing crime is a general impression across the city. There is anecdotal and social media reports of increased crime in Harewood, particularly in the Bishopdale area.</p>	<p><u>February 2022</u></p> <p>The Community Board has a priority of developing community safety initiatives across the board area, “particularly in the Avonhead/Russley and Bishopdale areas.” Council Governance Staff began this initiative with the Avonhead/Russley area and are currently planning the Bishopdale project stages. It is hoped this will be a continuing partnership with the community, Neighbourhood Support, The North Patrol, NZ Police and Community Board. The first steps are looking into the reported statistics, connecting with key stakeholders and getting safety information out to the Community. This will begin in March 2022.</p>

Issue	Progress to date / outcomes
	<p data-bbox="639 208 826 241"><u>February 2023</u></p> <p data-bbox="639 264 1430 416">The Community Boards Safety Initiative has seen the Bishopdale residents' surveyed in 2022 and the businesses are due to return their surveys by the end of February 2023. This will highlight areas of concern and increase community awareness.</p> <p data-bbox="639 439 1430 629">The stakeholder group will meet to decide the next steps once the Business survey has been analysed. More than likely a safety expo will be held for residents to increase awareness and offer opportunities for them to respond to the issues as they see them.</p> <p data-bbox="639 651 1430 842">Of particular concern to the stakeholders were youth at a loose end and the Bishopdale Mall and park area that were identified as hotspots by the residents' survey. Many believe bringing back the visibility of community constables will make the area look and feel safer.</p>