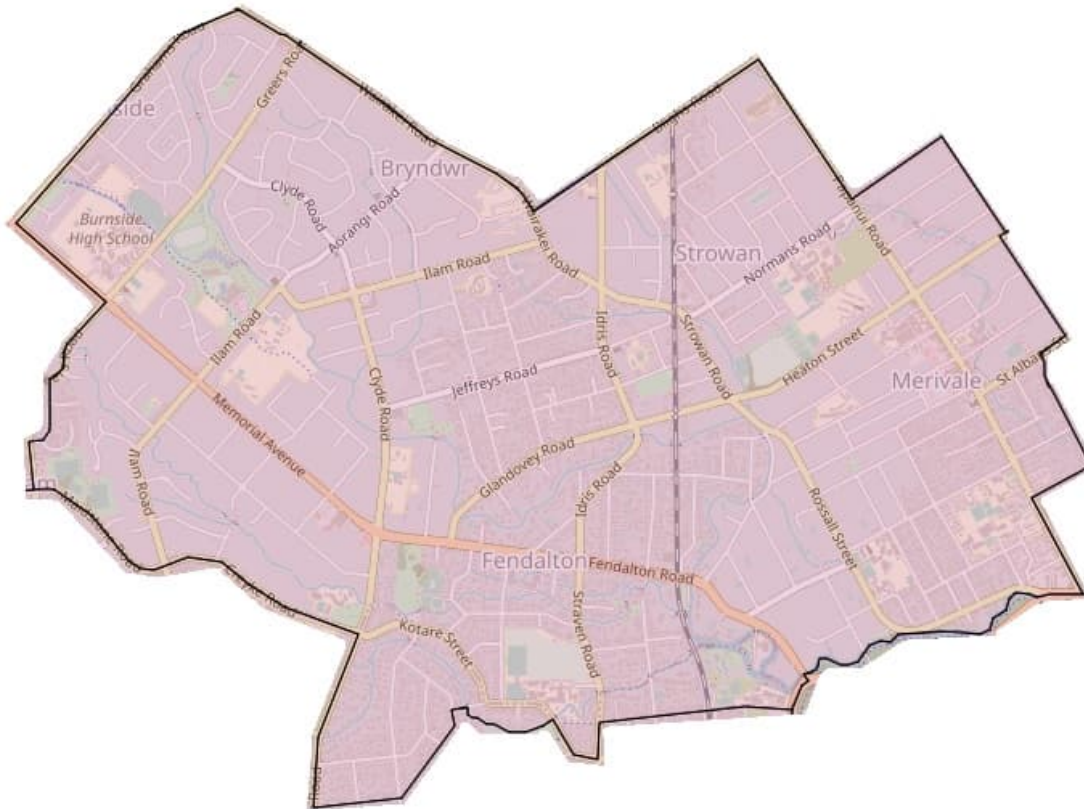


FENDALTON WARD PROFILE

February 2023



The Fendalton Ward includes the suburbs of Fendalton, Merivale, Strowan, Bryndwr, parts of Ilam and Burnside and a small portion of St Albans.

Fendalton is one of the older residential areas of Christchurch and features a number of large, historic homes alongside modern, architecturally designed properties. Close to Hagley Park and within walking or cycling distance of the central business district (CBD), Fendalton is a sought-after location with property values to match.

The Merivale/Strowan area is a popular area of Christchurch, due to its close proximity to the city centre (approximately two kilometres) and all it has to offer in terms of shopping, entertainment, homes and schools. Burnside High School is now in the Fendalton ward after the change in ward boundaries in October 2022 and is one of the largest secondary schools in New Zealand, with about 2,600 students and 200 staff.

The Bryndwr/Jellie Park area is a diverse community financially and in terms of ethnicities. Developed during the 1950s and 1960s, Bryndwr has a high concentration of social housing and a low socio-economic ranking, contrasting with the neighbouring Fendalton ward suburbs that are among the city's more affluent.

Profiles compiled by the Community Support and Partnerships Unit

Facts and figures

Demographic Summary (2018 Census Data)

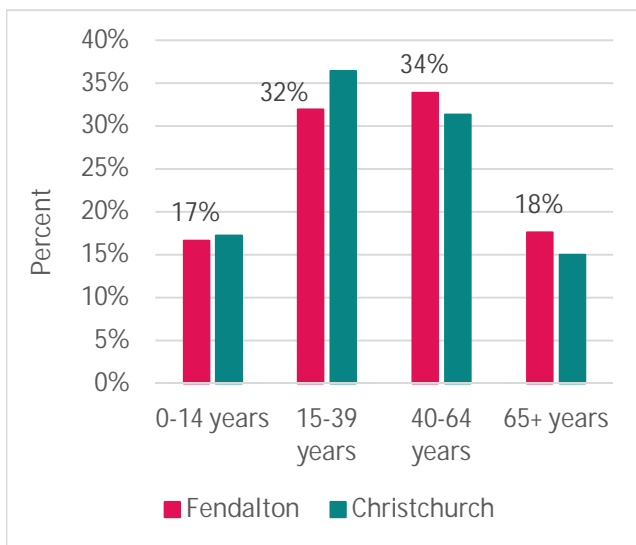
Population

The population within the Fendalton Ward boundary is: 24,189

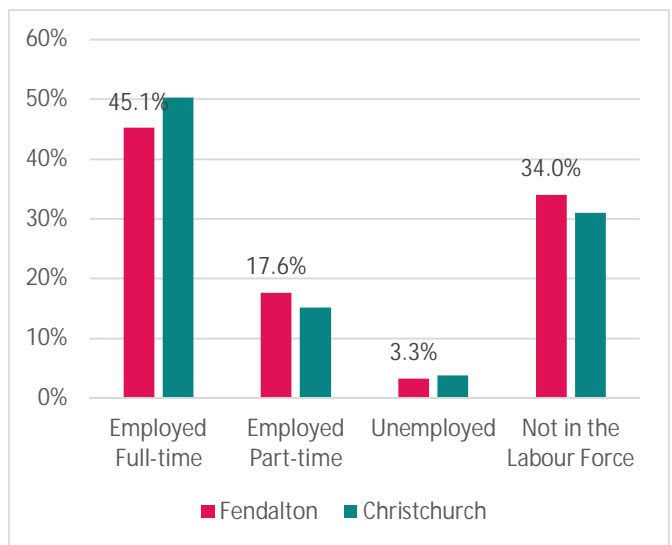


Number of Occupied Private Dwellings: 8,973

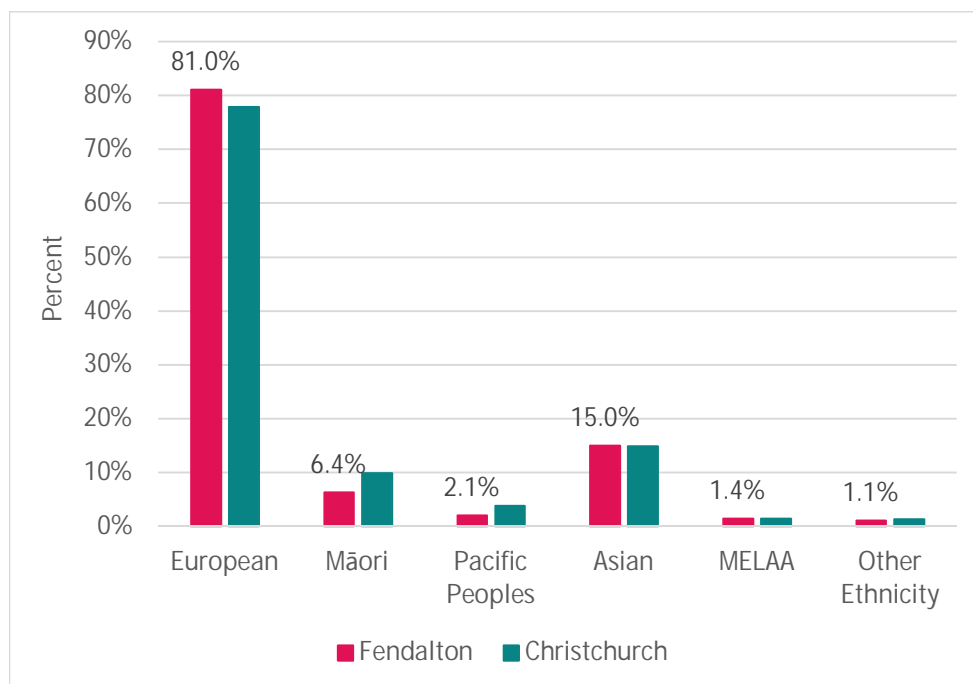
AGE



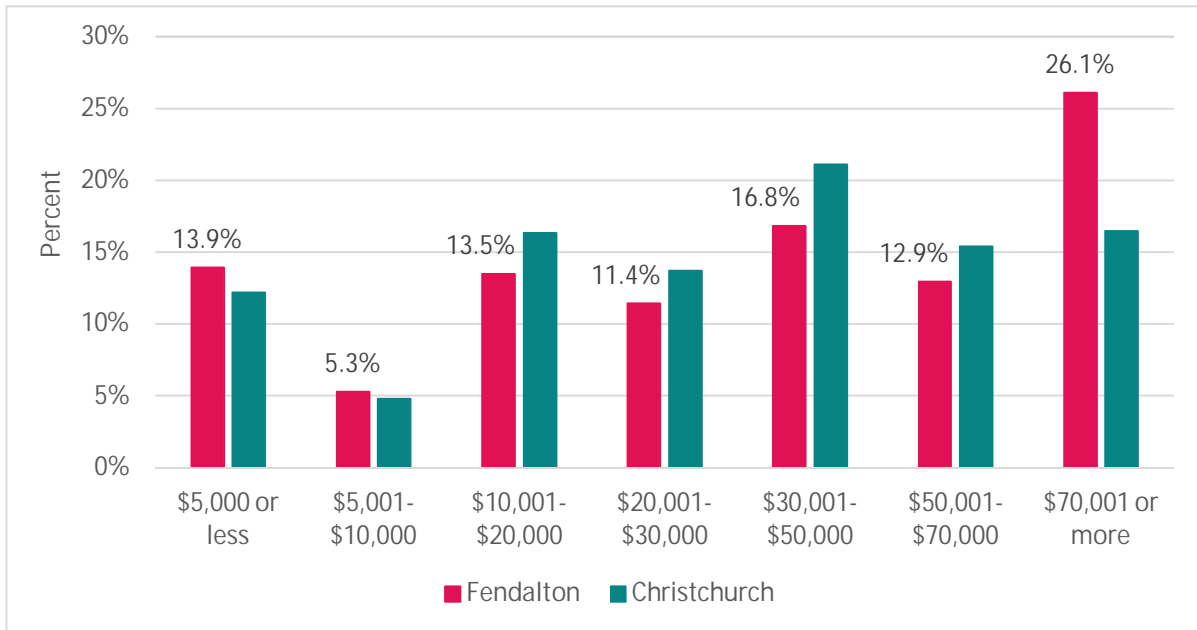
WORK AND LABOURFORCE STATUS



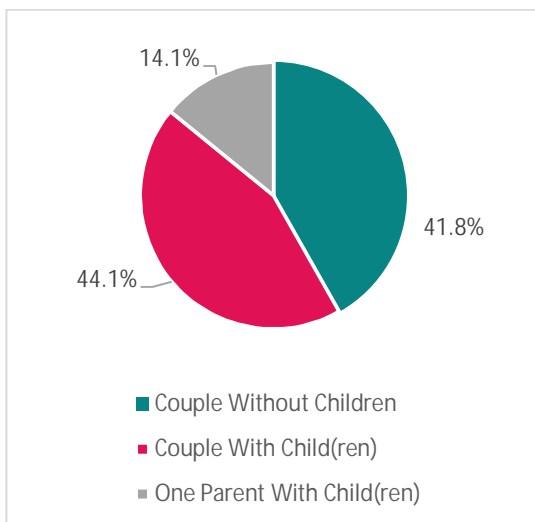
ETHNICITY



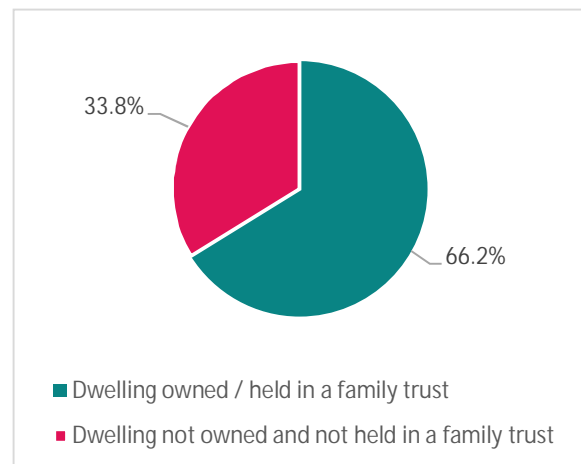
PERSONAL INCOME



FAMILY TYPE



TENURE OF HOUSEHOLDS



Facilities and Amenities

- 1 Council Community Centre: Fendalton
- 1 Council library: Fendalton
- 1 Council service centre: Fendalton
- 5 Council owned social housing complexes with 112 units
- 4 shopping centres: Fendalton Mall, Fendalton Village (Ilam/Clyde), Merivale Mall, Wairakei/Greers
- 20 schools: 10 Primary - Burnside, St Patricks Catholic, Fendalton Open Air, Ilam, Wairakei, Waimairi, Selwyn House, St Margaret's, Medbury, Elmwood; 2 Intermediate - Heaton and Cobham; 4 Secondary - Burnside, Christchurch Boys, Christchurch Girls, Rangī Ruru; 2 composite Year 1-13 – Christ the King, St Andrews; 2 special - Allenvale, Ferndale.
- 1 private hospital: St George's
- Approximately 3,948 businesses employing 9,406 people (Feb 2021)
- Major sport and recreation amenities: Jellie Park Rec and Sport Centre

Socio-economic Deprivation

The aim of the NZ deprivation index research programme is to develop indices of socio-economic deprivation for New Zealand, to support and inform:

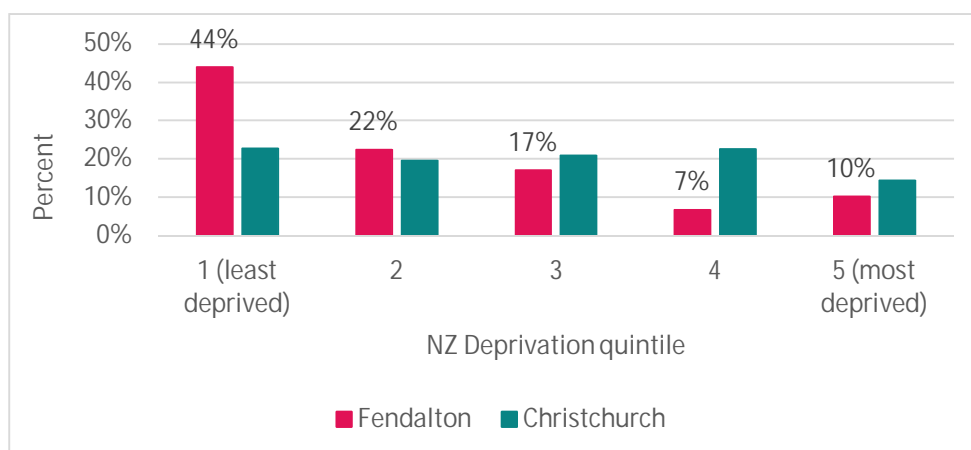
- Application in funding formulas
- Research in especially health and other social services. For example, in the health sector, many researchers use the indexes to describe the relationship between socioeconomic deprivation and health outcomes
- Community groups and community-based service providers to describe the populations they serve, and to advocate for extra resources for community-based services.

The nine variables included in the 2018 deprivation index are as follows:

- People aged 18-64 receiving a means tested benefit
- People living in households with equivalised income below an income threshold
- People with no access to the Internet at home
- People aged 18-64 without any qualifications
- People aged <65 living in a single parent family
- People not living in own home
- People living in household with equivalised bedroom occupancy threshold
- People aged 18-64 unemployed
- People living in dwellings that are always damp and/or always have mould greater than A4 size.

The scale of deprivation ranges from 1 to 10: 1 represents the areas with the least deprived scores. 10 represents the areas with the most deprived scores.

- Relative to the rest of Christchurch City the Fendalton ward had lower levels of deprivation overall.
- In the Fendalton ward, around 10 per cent of this ward's population lived in the 'most deprived' areas (i.e. deciles 9 and 10), compared with 14 per cent of all of Christchurch City's population.
- Around 44 per cent of this ward's population lived in the 'least deprived' areas (i.e. deciles 1 and 2), compared with 23 per cent of all of Christchurch City's population.

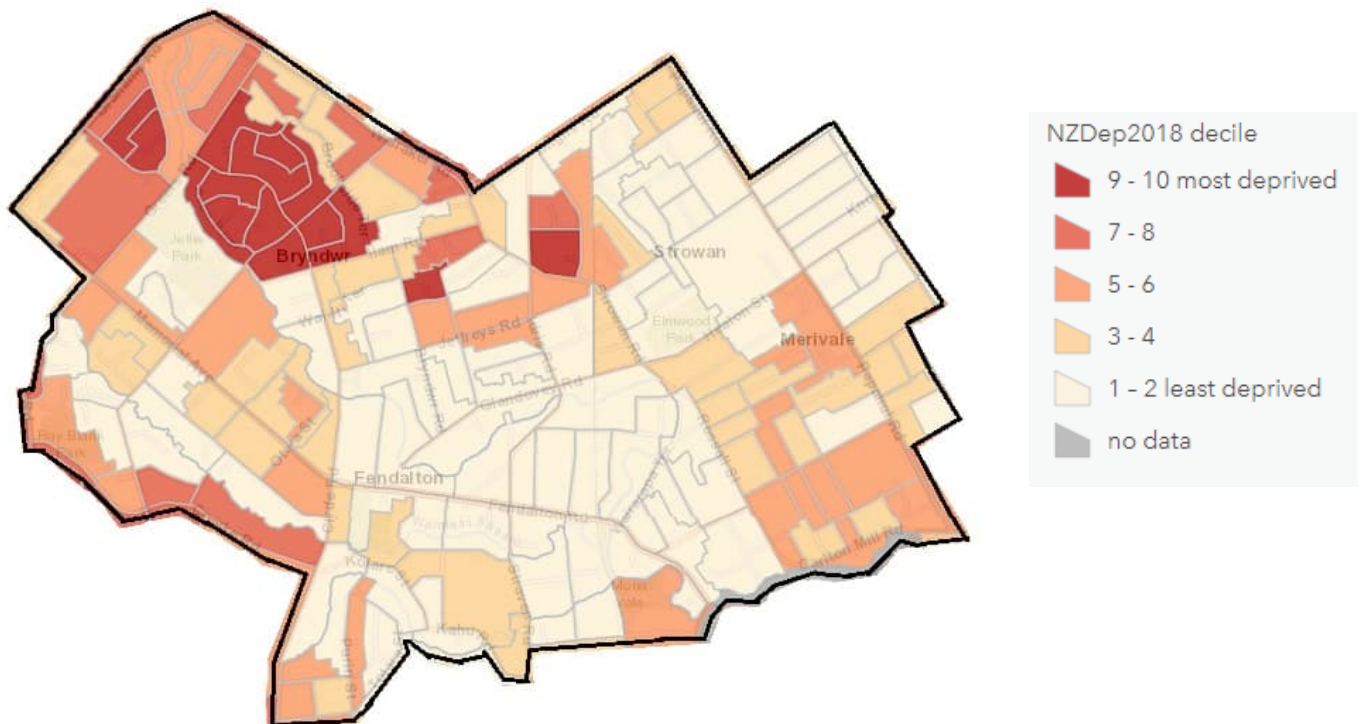


For more information and to view the full NZ Deprivation map visit:

<http://www.ehinz.ac.nz/indicators/population-vulnerability/socioeconomic-deprivation-profile/>

(Massey University)

Fendalton Ward Deprivation Map



The Fendalton Ward area is generally considered one of the more affluent areas in the city with a large percentage of the area being rated as 1 - 2 on the deprivation index. In the suburbs of Fendalton, Strowan, Holmwood and Merivale, approximately 20 percent have an annual income of over \$100,000 compared to just under 7 percent across the whole of the city. In terms of occupations, nearly 40 percent are in the Manager or Professional category.

In reality the area includes two extremes on the deprivation index. At the other end of the spectrum, the Census area of Bryndwr North has a deprivation rating of 9 - 10, being considered the 'most deprived'. This area consists of a large number of social housing properties, some Council owned but the majority are Kainga Ora (previously Housing NZ) properties. The other two high deprivation areas shown on the map above are also social housing complexes.

Triggered by the impact of COVID and people returning to New Zealand the 2021 year saw records broken as house prices rose in the face of high demand and a short supply of listings. While house prices have settled down near the end of 2022 the new Government Valuations out are based on the higher figures of that time and rates will be calculated on those figures. Shortages created by the impact of COVID and reduction in production have seen a continuing increase in the cost of living and basic goods and services. The result is more people struggling to meet basic costs such as food and housing.

According to QV, the average value for a house in Christchurch as 2022 ended was \$751,105. For Fendalton this amount was \$1.6 million and for Strowan \$1.4 million, two of the top four highest suburb house prices in Christchurch.

In Bryndwr, the new Kainga Ora social housing development of 34 homes in Bevin Place will have a mix of one to five bedroom units, mostly two-storey. They are being built to help address the growing demand for social housing in Christchurch. It is also an opportunity to replace and replenish some of the older, original Housing New Zealand stock in the area. The units are expected to be completed in the second half of 2023.

Community Infrastructure



Although the number of specific Community Development/Support organisations is low, there are significant community support services provided by faith-based organisations in the area. These include St Barnabas Church, The Village Church, St Aidans, All Souls Church and a few others that provide a range of activities and support for vulnerable and isolated adults as well as programmes for young people and facilities for Community hire.

There are a large number and variety of sport, recreation and leisure groups which range from large sports clubs through to smaller recreation and leisure activities such as Tai Chi and walking groups. The Fendalton Ward is home to The Elmwood Club, which incorporates nine different sports clubs including cricket, bowls, croquet, hockey, netball, football, rugby, handball and volleyball.

The Fendalton Community Centre is well used by a variety of groups including the Fendalton Open Air School, who use it as their school hall. The Fendalton Library is very popular with local residents and the Council's Community Governance Team have rooms for hire in the building as well. The rooms are free for community groups.

Also in the area is Burnside High School which has a large purpose-built performing arts centre, the Aurora Centre. The Aurora Centre is a state of the art, professional, multi-purpose venue designed for the presentation of a wide range of activities. The venue contains a large auditorium, a meeting and function room, dressing rooms and foyer areas. The auditorium accommodates 700 people and is ergonomically designed. After school hours the centre hosts many touring acts and community events.

Community Outcomes

The Community Outcomes have been developed as part of the Council's Strategic Framework, which provides a big picture view of what the Council is trying to achieve for the community.

The Community Outcomes describe what we aim to achieve for Christchurch. They are:

- Resilient communities
- Liveable city
- Healthy environment
- Prosperous economy

You can view the Council's Strategic Framework and read more about the Community Outcomes here: <https://ccc.govt.nz/the-council/how-the-council-works/20182028-vision/strategic-framework>

The narrative below provides an overview of the area in relation to each of the outcomes.

Resilient Communities

The Fendalton Ward area has a wide range of community programmes and activities available to local residents. These include a variety of recreational and leisure groups and local support groups which offer practical help to residents. There are a number of local organisations who make their facilities available for the community to use to undertake their activities.

Previous research undertaken in the Fendalton area showed that social isolation was an issue, particularly for some older adults. St Barnabas Church in Fendalton and The Corner in Merivale offer a variety of responses to address this issue. The Corner offers gentle exercise, social connections on site and a recently started video link for those in their homes to have a connection in the community. St Barnabas also provides a range of activities but including a visiting service for residents and rest homes. They have just completed upgrading all three of their buildings for better community access and use.

In the Bryndwr area the focus is more around the needs of young people and supporting the family connections. Research highlighted a lack of opportunities for leadership development and a lack of strong role models for young people. St Aidan's Church established the Rangatahi Bryndwr Trust which provides a range of programmes for young people in partnership with local schools and provides connections with family supports and agencies. Te Ora Hou also provide a wrap-around service for youth with a particular focus on Maori and Pasifika children and youth.

The Fendalton Ward is ethnically diverse and the Christchurch Community Church, (formerly the Christchurch Chinese Church), based in Bryndwr, provides a wide range of programmes and services to support the migrant and wider local community.

The Waimāero Fendalton-Waimairi-Harewood Community Board provides funding to a range of projects across the Fendalton Ward area and supports activities of local organisations. The Board also has a Youth Development Fund, which provides a small amount of funding to individual young people who are undertaking recreational or personal development activities. They also fund, "Summer with your Neighbours", each year. This is a small subsidy towards events that bring people closer together and celebrating the unique and diverse mix of each neighbourhood.

The Fendalton Ward is also home to a number of popular schools who collaborate well together and many have community support services operating in them. The ward now includes Burnside High School which is one of the largest secondary schools in New Zealand.

With the COVID pandemic lockdowns organisations in this area quickly mobilized and adapted to continue to provide services and support to not only vulnerable people but everyone in the community. The organisations are all up and running again and have found more demand for their services, more anxiety, more financial need, more mental health issues presenting and more need for opportunities for communities to connect. People are getting back out although some older adults are a bit more hesitant and some of the ethnic communities have reported wanting to connect but not being aware of what is available.

The Fendalton-Waimairi-Harewood Community Governance Team hosts a bi-monthly networking meeting for representatives of local community organisations, which provides an opportunity for groups to share ideas and hear about current community issues and activities. There are some great examples of collaboration between community organisations in the area and local staff are supporting training and development and support opportunities for the groups in response to needs in their communities and organisations.

Local residents and groups in the ward continue to take the opportunity to come and speak to the Community Board about issues that affect residents' lives. The Community Board elected in October 2022 only had one change in membership and are currently in the process of developing their three year Board Plan and will consult with the community on it.

The local community constables have still yet to be put back in place due to ongoing issues requiring more police staffing. The Waimāero Fendalton-Waimairi-Harewood Community Board has started a Safety Initiative due to increased anecdotal evidence of crime, reports on social media and recently started working with Burnside Businesses in response to crime along with supporting residents in Strowan with increased lighting to address their increased criminal activity. The Merivale Precinct Businesses will also be contacted about what's happening in their area with regards to criminal activity and a community response.

The ward is home to the Fendalton Library and Service Centre, which is very well utilised and provides a range of activities for local residents and meeting spaces for community groups. The Fendalton Community Centre on Clyde Road is one of the most utilised community facilities owned by Council and is used by a wide range of groups. It is also home to the Fendalton Playcentre and the Fendalton Afterschool Programme. The recreation hall of the Community Centre is used by the Fendalton Open Air School as their school hall during term times.

Liveable City

The Fendalton Ward is situated half way between the central city and the airport. Its location means there is easy access to most services and regular public transport options.

The ward is well serviced by a range of businesses including Merivale Mall, Fendalton Mall and the Fendalton Village. There is also a good number of medical centres and St George's Hospital. The area also has a number of small, boutique businesses, which provide plenty of options for local customers.

In terms of housing, the ward has a range of different housing types to meet residents' needs. The suburb of Fendalton is well known for its large character homes. The 2011 earthquakes resulted in a number of these homes being demolished and being replaced by modern, well- designed houses which, although having a different look, add new character to the area. The Fendalton ward has social housing and upmarket homes which means it can provide a range of options and prices for all people.

The Fendalton Ward is home to thousands of trees. The Bryndwr area in particular has beautiful tree-lined streets. While they are beautiful and enhance the environment, trees are the number one issue that residents come to the Community Board about. As they mature and get very large, there are issues for residents with shading, footpath damage and impacts on health, e.g. allergies. Regular feedback from

residents indicate high levels of frustration in terms of dealing with tree issues when the trees are strongly protected in the District Plan. As such it is often a difficult area for elected members to navigate on behalf of residents.

The suburb of Merivale has seen some radical changes in terms of housing, with a number of new multi-dwellings being constructed. The Merivale Mall is also planning a large extension. Both of these impact on the area, with residents coming to the Community Board with issues around car parking and traffic congestions. Parking is also an issue around all schools but particularly High Schools where often senior students may also drive cars to school.

The Bryndwr area has a large number of social housing dating back to the 1950s. Kainga Ora (formerly Housing NZ) are currently undertaking a new housing development in Bryndwr, which will replace older houses with new accessible and energy efficient homes set for completion in the second half of 2023.

The Fendalton Ward is lucky to have a good number of large parks and smaller reserves. Of note is the historic garden Park of Mona Vale, a pleasant walk through a garden of yesteryear with the homestead and gate houses at Mona Vale both listed as heritage buildings. Elmwood Park in Merivale is highly utilised and valued by the local community and sports organisations alike. Local playgrounds have been going through upgrades and Fendalton Park is taking on a new lease of life with athletics being supported on site. It is clear from the communication the Community Board receives from the public relating to parks, that greenspaces are highly valued and appreciated by residents.

The Waimāero Fendalton-Waimairi-Harewood Community Board holds Community Garden Pride Awards and the large number of award recipients (over 200 each time) shows that people in Fendalton take pride in their gardens and enjoy contributing to the beautification of the city. The Community Board will be starting Edible Garden Awards in 2023 to recognise those who may be providing their own source of food for themselves and or the community.

Healthy Environment

The Fendalton Ward has four key waterways, which run through the area; the Waimairi Stream, Wairarapa Stream, Wai-iti Stream and the Avon River/Ōtākaro.

The Avon River/ Ōtākaro and its tributaries, including the Wairarapa and Wai-iti streams, are all groundwater fed streams, whose source waters originate in the north-western part of the city. The Wairarapa Stream has significant cultural importance, flowing through the historic property of Mona Vale, a popular garden park in Fendalton. Both streams also have a strong connection to the adjacent residential properties, with many using the streams as landscape features or for kayaking/boating.

Various assessments and studies have been carried out on the streams. In 2013 a landscape, cultural, recreational and heritage value assessment was undertaken by Graham Densem Landscape Architects. A team of two people walked the full length of the Wairarapa Stream from Grahams Road to Mona Vale, and Wai-iti Stream from Aorangi Road to its confluence with the Wairarapa Stream. Obvious earthquake effects were seen, but appear to have been mostly at a site-specific scale and have had little effect on the wider landscape, cultural, recreational and heritage values of the Wairarapa and Wai-iti streams.

Residents have raised concerns over the past few years in regards to water flow and, in particular, the Waimairi Stream often being dry. There have also been reports from residents along the stream boundaries who have experienced flooding issues due to weed problems in the streams. Both the Council and Environment Canterbury are aware of these issues and arrange weed removal as required. Another ongoing concern for the community is the quality of the waterways and management of them.

In terms of water supply for the area, the earthquake-damaged suction water tank in Jeffreys Reserve has been undergoing a replacement. The repairs are ongoing and getting closer to being completed. When all the four wells are connected, Jeffreys Pump Station will increase or exceed pre-earthquake supply capacity. It will also be able to ensure water quality including the ability to treat the water, if needed in an emergency.

As previously mentioned, the Fendalton Ward is home to a number of well-utilised parks and greenspaces. As a result of the high usages, over-flowing rubbish from bins in the parks had been a constant issue but the inclusion of "Big Belly Bins" in some of the Parks have seen this waste reduced. The solar-powered Big Belly bins have a built-in compactor that crushes the rubbish, giving them a capacity six times greater than a standard waste bin.

Prosperous Economy

In February 2021, the Fendalton Ward had approximately 3,948 businesses employing 9,406.

Out of those 3,948 businesses, the top six industry types (in order) were as follows:

1. Rental, hiring and Real Estate Services
2. Professional, Scientific and Technical Services
3. Financial and Insurance Services
4. Health Care and Social Assistance
5. Construction
6. Retail Trade

There are a variety of shopping precincts including Fendalton Mall, Fendalton Village and Ilam/Clyde Road shopping area, Merivale and Carlton Mill Corner in the Fendalton ward.

Historically the Fendalton ward has around twenty percent of its population receiving NZ Superannuation and Nineteen percent being self-employed or work in a business that they own. Both of these figures are higher than the Christchurch city figure and anecdotally these are two areas that have been greatly impacted by the effects of Covid 19.

The next Census is due to take place in 2023. While this will give us an accurate picture of the situation in terms of employment and businesses as we economically look to get back on track it may not show the true impact of Covid on Businesses. Covid had the biggest negative impact on Business in 2020.

According to the Annual Enterprise Survey (AES) in 2020 instead of the steady increase in surplus income we had been experiencing yearly there was a large drop taking us back to 2016/17 levels. It was widely reported that many businesses, particularly hospitality and tourism and smaller businesses struggled. In 2022 businesses have been starting to come back again. This was in no small part to the support given by the Government to businesses. Total government funding, grants, and subsidies had nearly doubled from 2020 to 2021 due to the Covid wage subsidy.

Current Community Issues

Issue	Progress to date / outcomes
<p>A need for more opportunities for leadership development for young people, particularly in the Bryndwr community.</p>	<p><u>February 2021</u></p> <p>The Board currently provides grant funding to the Rangatahi Bryndwr Trust to provide a range of youth programmes and leadership development. Te Ora Hou Otautahi are also working in the Bryndwr community to identify gaps and work alongside vulnerable young people and their families.</p> <p><u>February 2022</u></p> <p>The Community Board continue to offer the Youth Development grant funding to support youth to participate in opportunities for personal growth. The Youth Development Fund in Fendalton Waimairi Harewood traditionally has high numbers of applications. COVID has reduced opportunities for youth with International travel restrictions and many events cancelled both internationally and domestically in the past year.</p> <p>As of February International and smaller/adapted domestic opportunities are starting to slowly open up again.</p> <p>Locally the Bryndwr Rangatahi Youth Trust have returned to their newly (2011 earthquake) repaired premises looking to reinforce their role and services supporting youth and families in the area.</p> <p>Te Ora Hou also continue to provide their targeted services and have also completed some redevelopments on their premises to better meet the needs of those they work with.</p> <p><u>February 2023</u></p> <p>The last year has been about rebuilding stability in support services provision and resettling organisations and participants. There has been a perception of an increase in crimes committed by youth. Disruption to routines and support have seen many disconnected and an increase in anxiety, stress, and mental health issues for youth. The high cost of living and associated impact in homes further exacerbates this stress and anxiety in youth. Organisations are aware of these circumstances and with Council staff support are looking into finding out the reality of the situation rather than the perception and discussing ways to collaboratively support youth and the wider community.</p>

Issue	Progress to date / outcomes
<p>Social isolation, particularly older adults in the Fendalton area.</p>	<p><u>February 2021</u></p> <p>With funding support from the Board, St Barnabas in Fendalton provide a variety of activities for older adults including a visiting service.</p> <p><u>February 2022</u></p> <p>St Barnabas continue to offer their services as do The Corner in Merivale. Both organisations have adapted their programmes to meet community needs so are still operational. They are doing more work hours with increased contact remotely (via phone and computer) to check in on participants and attending zoom meetings etc.</p> <p><u>February 2023</u></p> <p>While many older adults are still returning to connections they had prior to Covid, there are more than there have previously been remaining isolated by choice. Anecdotally the world has changed for many since the imposed Covid isolation, it feels more unsafe, and more unknown and they have less buying power to support being active. The Corner, in Merivale has started videoing their classes to post online to provide a connection for those not ready to engage with the world. This enables them to still be connected and have a place they can see as familiar which may encourage them to venture out and physically connect with the space and activities they offer.</p>
<p>Increased housing density affecting the character of neighbourhoods, particularly in the Merivale area.</p>	<p><u>February 2021</u></p> <p>This issue is currently impacting a number of neighbourhoods across the city.</p> <p>The Government has implemented a directive that aims to increase housing density in multiple cities, including Christchurch.</p> <p>A number of City Councillors have indicated their desire to continue discussions with central government regarding the impacts on local communities.</p> <p><u>February 2023</u></p> <p>In March of 2022 the Urban Development and Transport Committee held a meeting where an assessment of the changes imposed by the Medium Density Residential Standards (MDRS) as undertaken by The Property Group was presented. The purpose of this was to understand how those changes will impact on the location and type of housing development that is enabled across Christchurch city.</p>

Issue	Progress to date / outcomes
<p><i>Housing density cont...</i></p>	<p>The assessment demonstrated that the new policy framework creates an estimated plan of enabled capacity of 222,478 medium dwellings but in terms of feasibility this was reduced to around 58,188. Nearly 21,000 of these are estimated to be infill housing.</p> <p>At the meeting the Councils Urban Development and Transport Committee noted the 2022 housing affordability crisis, the role of housing supply and different types of housing in helping address this concern, and the need to future proof land use in Christchurch. However if further noted concerns about the fast pace, impact on the existing natural environment, and the one size fits all Government directed approach.</p> <p>On 1 March 2023, Councillors voted to proceed with consultation on proposed changes to the city's District Plan – the Housing and Business Choice Plan Change (Plan Change 14) and the Heritage Plan Change (Plan Change 13).</p> <p>Notification on both plan changes will open on 17 March and people will be able to give feedback on them until 3 May.</p> <p>Plan Change 14 has been designed to bring the city's District Plan in line with the Government's National Policy Statement for Urban Development and new national standards to encourage multi-housing developments, called the Medium-Density Residential Standards (MDRS).</p>
<p>High demand and a short supply of houses for sale as well as increasing development and density has pushed house prices to a record high in New Zealand increasing on average by 23 per cent in a year.</p> <p>Canterbury had its largest annual increase since records began, a rise of 31 per cent. As at December 2021, Christchurch's city's median price had reached \$700,500. Owning your own home is getting beyond the reach of many first home buyers and those on lower incomes</p>	<p><u>February 2022</u></p> <p>The need for housing continues to be an issue and so more houses continue to be placed on smaller sections.</p> <p>The increase in house prices has been pushed further by the impact of COVID with people returning to live back in New Zealand wanting to buy their own home and low interest rates. The increased demand from expats has seen an increase from those in New Zealand as well to buy homes as they do not want to be priced out of the market further adding to demand. Interest rates are rising but the demand has not reduced as much as expected. With increased interest rates it is thought that some who bought homes with large mortgages may not be able to finance these and may lose their homes or become financially vulnerable.</p>

Issue	Progress to date / outcomes
<p><i>House prices cont...</i></p>	<p><u>February 2023</u></p> <p>House prices have started to settle but mortgage rates have continued to rise. New Government valuations have come out and as they were assessed during the increased demand and market price times many homes have increased in value on paper. The flow on effect of this will be increased rates on properties and some of the lower socio economic area home owners will see a substantial increase in rates along with the increase in cost of living and no corresponding increase in income. This has some talking about a possible recession coming.</p>
<p>The impact of COVID19 on sporting clubs ability to raise funds through traditional methods, sausage sizzle, pub charities, bar takings, membership subscriptions has meant many have taken a reduction in income.</p>	<p><u>February 2021</u></p> <p>The Community Board through grant funding have been able to offer support to sports clubs by contributing towards projects they may normally have been able to fund themselves.</p> <p>Clubs have considered amalgamation and explored other ways of operating in the COVID environment.</p> <p><u>February 2022</u></p> <p>The Community Board continues to provide support through grant funding. The on again off again nature of operating in Pandemic conditions has seen many sports and clubs adapt reasonably well due to the frequency of the impacts of changing movement in the community and government regulations. The biggest impact is now when numbers are limited so larger gatherings, tournaments and opportunities for fundraising are still impacted.</p> <p><u>February 2023</u></p> <p>Many clubs and sporting organisations are up and running and sourcing traditional fundraising activities and events. Some have taken the time to reevaluate where they are at and do things a little differently. The demand for funding will still be high. Driven by the need for funds to continue operations more sports organisations tapped into traditional funding sources predominantly used by welfare and support agencies or special support funds. They are looking to continue this and some are reaching further out into their communities to look for ways of getting more community involvement and resources and partnerships.</p>

Issue	Progress to date / outcomes
<p>Larger movements in the workforce due to COVID19 impacts of business closures and resignations resulting in increased demand for retraining and increased demand on social services and including people not used to using support services.</p>	<p><u>February 2021</u></p> <p>Community groups have adapted and increased support services to those in need, or newly in need, responding as best they can. The Community Board continue to support these organisations with grant funding to enable them to provide these services and meet the increased need.</p> <p>In addition to local community support Central Government has provided opportunities for financial support and retraining.</p> <p><u>February 2022</u></p> <p>Retraining is still being sought by higher than usual numbers but there was a noticeable surge in people resigning positions to make career changes rather than predominantly from being made redundant.</p> <p>Social Service Support agencies are again seeing an increased demand for financial support, social services help and from their food banks. In the initial OMICRON phase of COVID people are not going out as much. Businesses are continuing to restructure and the Government have financial support packages in place. Hospitality and tourism are amongst the hardest hit industries.</p> <p>The Community Board continue to support community organisations with grant funding to enable them to provide services and meet increased need. They also advocate for change and support at a political level.</p> <p><u>February 2023</u></p> <p>The workforce is a bit more settled with less vocational changes but the increase in the cost of living and inflation have had flow on effects to households with more financial pressure.</p> <p>Social Service Support agencies are seeing more people presenting with anxiety and mental health issues. Council staff are providing organisations with training in areas of need as they identify them and opportunities to connect with specific community supports for the various types of issues people are presenting with e.g. addiction, suicide</p>

Issue	Progress to date / outcomes
<p>Community leaders and workers are tired and overwhelmed. As a result of the constantly changing COVID 19 environment and working hard to ensure that they can continue business as usual, operating safely and within the COVID 19 Framework.</p>	<p><u>February 2022</u></p> <p>With feedback from key community groups and organisations in the Fendalton-Waimairi-Harewood area, Council staff are putting together a series of training/support/education topics in 2022 to help support community organisations, leaders and workers through this challenging time.</p> <p><u>February 2023</u></p> <p>Organisations are open again and have reinvented themselves, streamlined or gone back to business as usual. We have had a few staff changes but not organisations closing. The support offered by Fendalton-Waimairi-Harewood area, Council staff has been received well and is being developed in conjunction with groups to meet their needs. A couple of "Hui" events are scheduled to be held in 2023 with follow up support around funding and mental Health support agency connections.</p>
<p>Increasing and more brazen criminal acts of theft. The increase in car thefts and items from cars have been experienced across the city. Alpha Avenue residents in Strowan requested support with their ongoing issues being used as an escape thoroughfare and hit many times by burglaries</p>	<p><u>February 2023</u></p> <p>The Community Boards Safety Initiative has seen lighting increased in Alpha Ave as requested by residents to help increase the safety of their street. It has also enabled a Burnside Business group to develop to support each other. There is a wider Burnside group which includes the community groups and schools looking to increase connections and work together to solve issues.</p> <p>The Bryndwr Community Support organisations and churches have come together with Council Staff support to create a newsletter for the community that will inform them of what's available in the are and where. The connections created by the group in developing this and getting to know each other has them looking at working closer together. They want to look at collaborative ways to support the community and increase support and connections without duplicating services. Increasing community resilience and responses to their needs.</p>